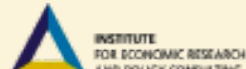


Based on the results of an online survey

# Time for citizens of Ukraine to cross the state border when leaving Ukraine and entering Ukraine



## MAIN RESULTS



- The average duration of crossing the border by citizens of Ukraine **when leaving Ukraine** was **6 hours and 12 minutes**.

(structure in Figure 4)

- The average duration of crossing the border by citizens of Ukraine **when entering Ukraine** was **3 hours 24 minutes**.

(structure in Figure 4)

## DESCRIPTION

*The project "Support for the Public Initiative "For Fair and Transparent Customs" (the Initiative) conducts regular online surveys on various economic issues aimed at promptly receiving feedback (reactions) from interested parties on various events, initiatives of the Government, other stakeholders in customs, and related areas. The results of the relevant surveys are published and sent to the interested state authorities.*

The survey "Time spent by citizens of Ukraine crossing the state border when leaving Ukraine and entering Ukraine" aims to receive feedback from citizens of Ukraine who crossed the state border of Ukraine for entry and exit under the conditions of martial law in Ukraine to obtain information about the duration of their crossing of the border of Ukraine with neighboring countries.

The results of the survey will contribute to understanding the situation and identifying "weak" points in the organization of the state border crossing in Ukraine and help relevant authorities in dialogue with partner countries to establish an effective border crossing procedure and improve existing technological schemes.

Respondents were offered two questionnaires: separately for exit and entry, which will allow to compare the time spent by respondents when crossing the border of Ukraine for entry and exit.



# Time for citizens of Ukraine to cross the state border when leaving Ukraine and entering Ukraine

## RESPONDENTS

Time for citizens of Ukraine to cross the state border **when leaving** Ukraine

99 respondents from different regions of Ukraine took part in the online survey.  
Women 72%, Men 28%. The average age of the respondents is 47 years.

The time for citizens of Ukraine to cross the state border **when entering** Ukraine

65 respondents from different regions of Ukraine took part in the online survey.  
Women 75%, Men 25%. The average age of the respondents is 47 years.

## Time for citizens of Ukraine to cross the state border when leaving Ukraine and entering Ukraine

### METHODOLOGY

Опитування проводилося в онлайн форматі. Для збору даних було застосовано кількісний підхід. Польовий етап проводився з 01 по 16 листопада 2023 року.

Respondents were asked about the duration of crossing the state border, which consists of two stages, and for each of them, the respondents indicated the duration of its passage, namely:

#### When leaving Ukraine:

- waiting time in front of the checkpoint (CP) in Ukraine
- waiting time at the CP in Ukraine
- waiting time in front of the CP of a foreign neighboring country
- waiting time at the CP of a foreign neighboring country

#### При в'їзді в Україну:

- waiting time in front of the CP of a foreign neighboring country
- waiting time at the CP of a foreign neighboring country
- waiting time in front of the CP in Ukraine
- waiting time at the CP in Ukraine

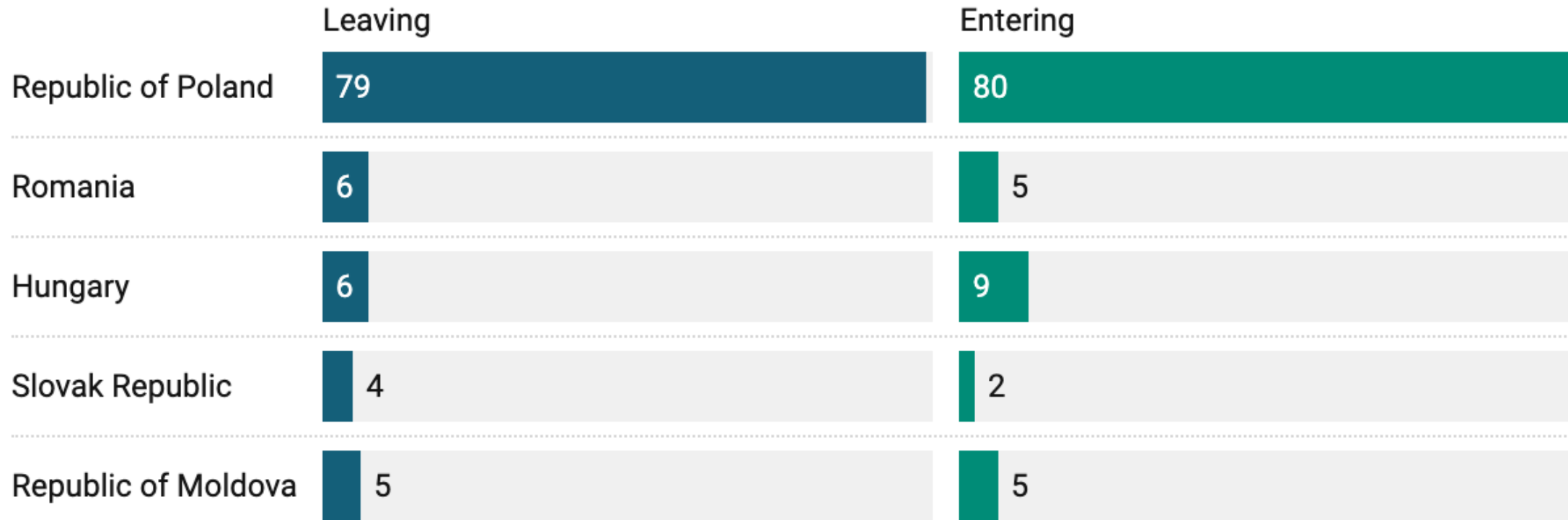
**Time of crossing the  
state border by  
citizens of Ukraine  
when leaving/entering  
Ukraine**

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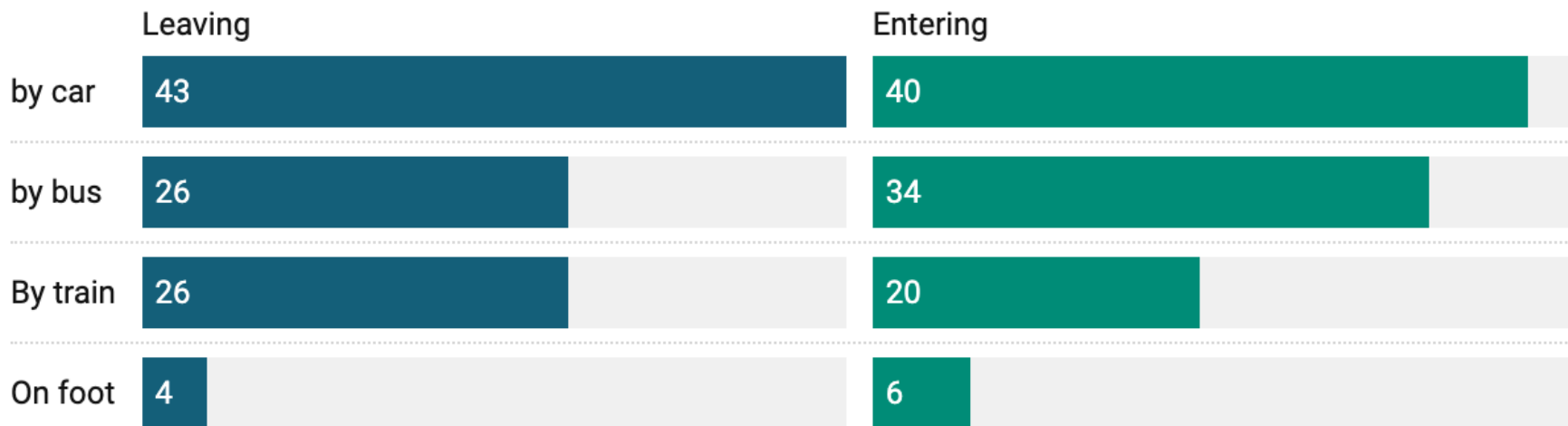
# Country of crossing the state border when leaving/entering Ukraine

Fig.1. Country of crossing the state border, % of respondents



# The way of crossing the state border

Fig. 2. Way of crossing the border, % of respondents

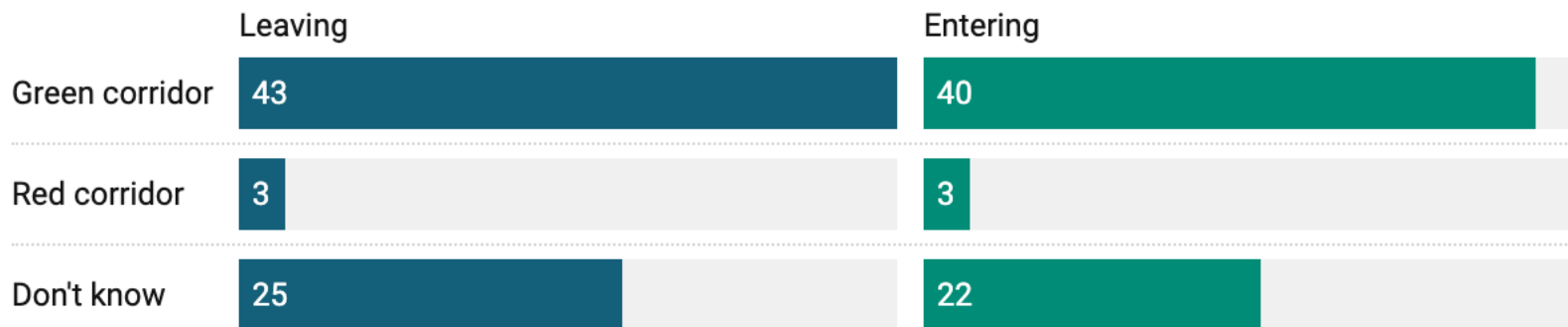


- Among the respondents
- the largest share of those who crossed the border by car both to leave Ukraine - 43%, and to enter - 40%.
- The smallest share of those who crossed on foot: for departure - 4%, for entry - 6%



# The system of customs control when crossing the state border to exit/enter Ukraine

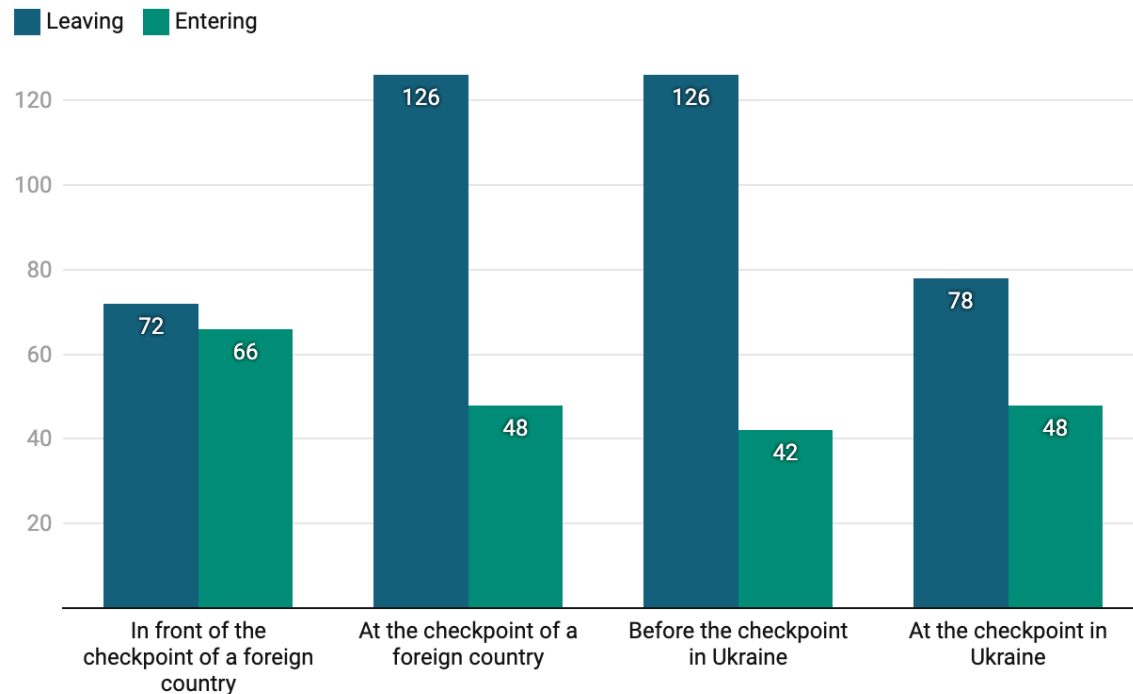
Fig.3. Customs control system, % of respondents



- Respondents most often chose the "green" corridor for customs control
- The share of those who chose this system when leaving Ukraine was 72%, and when entering - 75%
- A significant share of those who could not answer this question, 25% and 22%, respectively
- The smallest share of those who chose the "red" corridor: 3% for both exit and entry

# Duration of crossing the state border for exit and entry into Ukraine, average waiting time

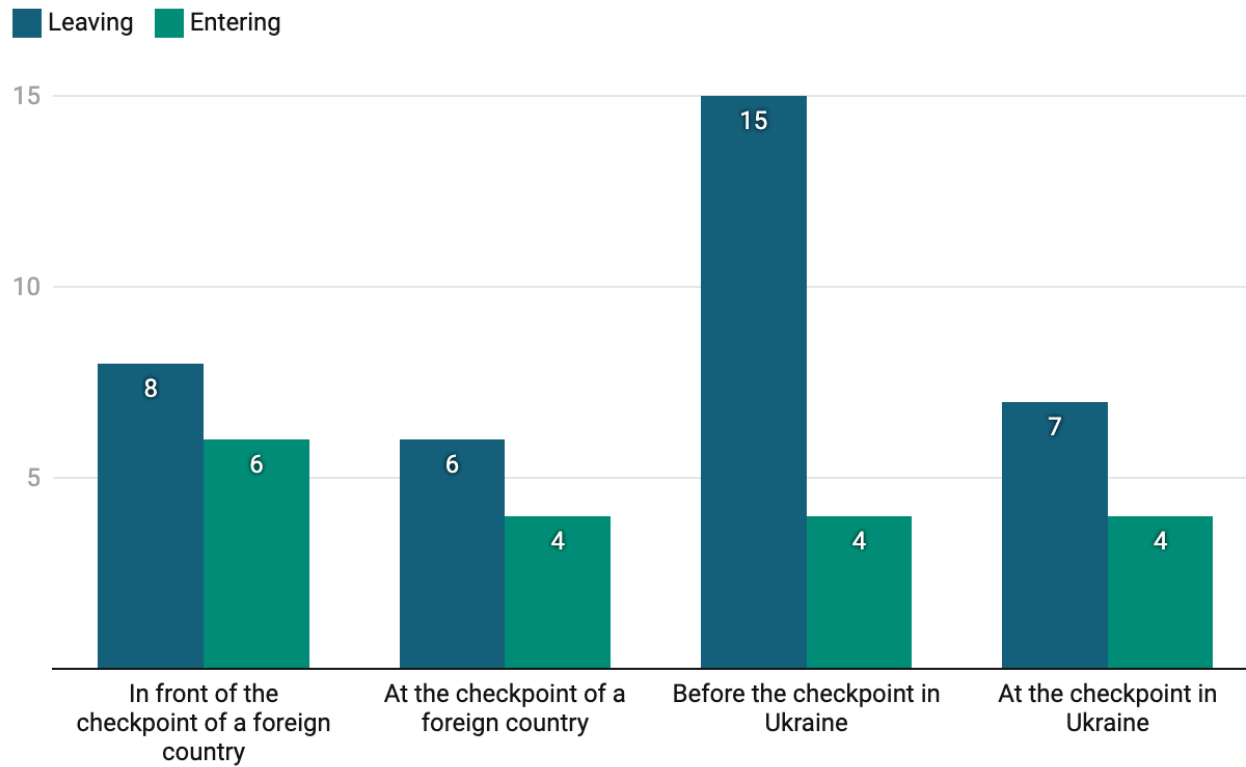
Fig.4. Average time spent at the border, min



- The average duration of crossing the border when leaving Ukraine when crossing all CPs in Ukraine and neighboring countries was **372** minutes. (structure in Figure 4)
- When entering Ukraine, the average total duration of crossing all CPs is 168 minutes less than when leaving Ukraine and was **204** minutes (structure in Figure 4)
- A significant waiting time of **126** minutes was recorded when leaving Ukraine in front of the Cps in Ukraine and at the CPs of a foreign country

# Duration of crossing the state border for exit and entry into Ukraine, maximum waiting time

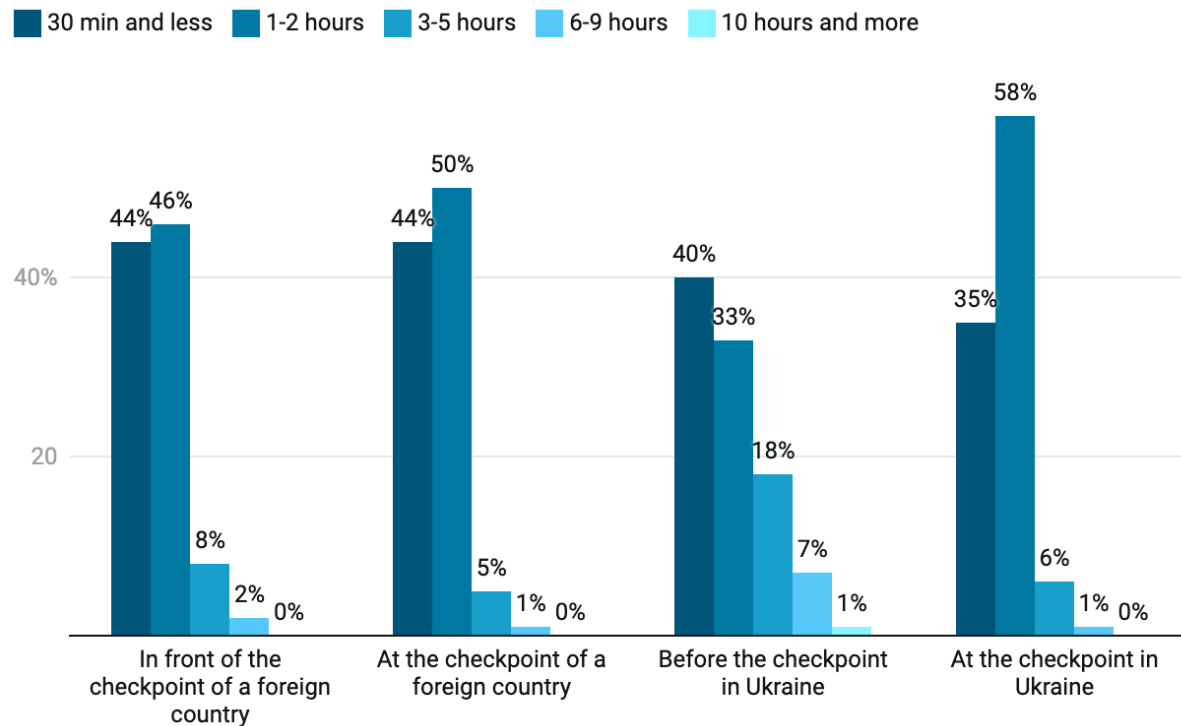
Fig.5. Maximum time of stay at the border, hours



- The maximum time for crossing the border was recorded in front of the CPs in Ukraine for departure and amounted to 15 hours
- At the same time, the maximum waiting time in front of a foreign CP **to exit** was 8 hours

# Duration of crossing the state border when leaving Ukraine

Fig.6. Time of stay when leaving, % of respondents

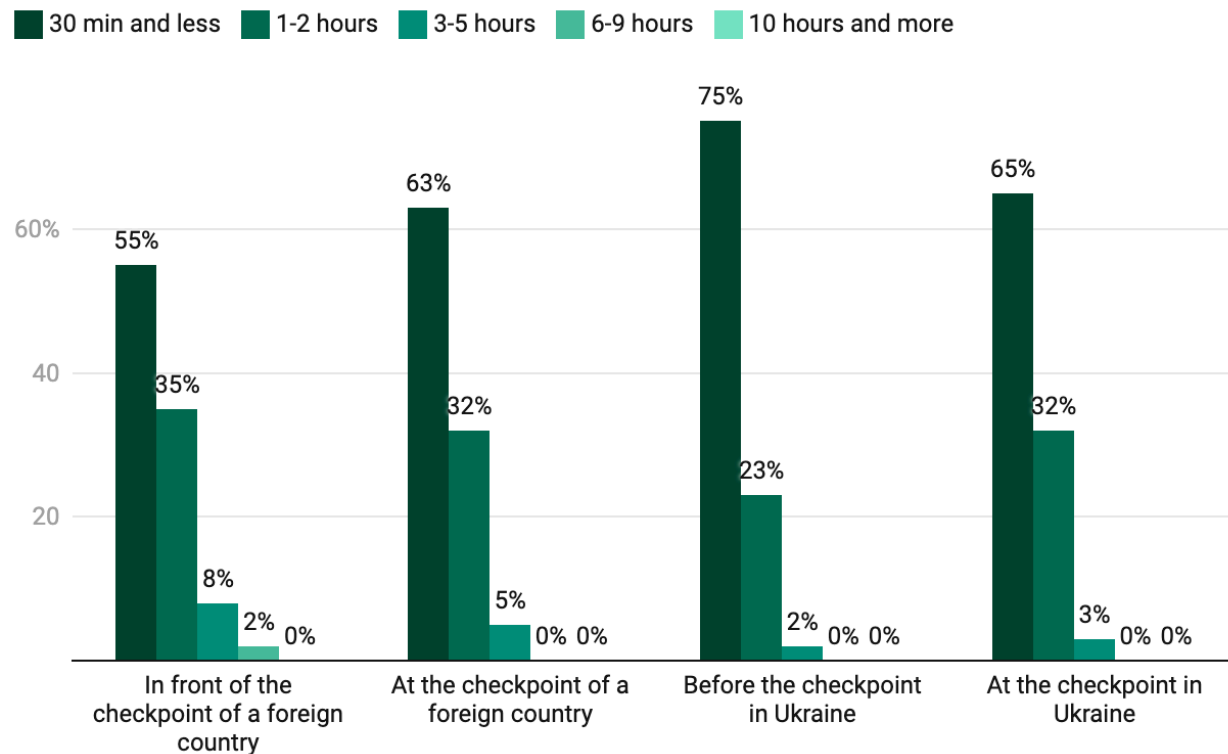


- The waiting time separately in front of the CPs and at the CPs in Ukraine and a foreign country was up to 30 minutes for about 40% of respondents and from 1 to 2 hours for about 50% of respondents
- At the CPs in Ukraine, for 58% of respondents, the waiting time was 1-2 hours, and for 35% of respondents - up to 30 minutes.
- In front of the Ukrainian CPs, a significant part of the respondents (18%) waited from 6 to 8 hours



# Duration of crossing the state border on entering Ukraine

Fig.7. Time of stay while entering, % of respondents



- When entering Ukraine, the majority of respondents (from 55% to 75%) waited up to 30 minutes to cross the relevant section of the border.
- A third of the respondents needed from 1 to 2 hours to cross the CP of a foreign country and Ukraine

# CONCLUSIONS

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## CONCLUSIONS

1. The vast majority of respondents (up to 80%) crossed the state border of Ukraine to enter and exit through the territory of the Republic of Poland. Other countries accounted for 20% of respondents
2. 73% of respondents crossed the state border through the green corridor, and only 3.0% through the red corridor. Almost a quarter of the respondents could not answer the question
3. The border was crossed mainly by car (about 40% of respondents) and bus (31% of respondents). The fifth part of the border crossing fell on the railway
4. The time spent by respondents on crossing borders when leaving Ukraine is 168 minutes more than the time spent on crossing when entering Ukraine
5. The maximum time for crossing the border when leaving Ukraine in November was 15 hours in front of the Ukrainian checkpoint
6. The waiting time separately in front of the CPs and at the CPs in Ukraine and a foreign country was up to 30 minutes for about 40% of respondents and from 1 to 2 hours for about 50% of respondents

# WHO ARE WE?

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**ІНСТИТУТ**  
ЕКОНОМІЧНИХ ДОСЛІДЖЕНЬ  
ТА ПОЛІТИЧНИХ КОНСУЛЬТАЦІЙ



**ЗА ЧЕСНУ ТА**  
**ПРОЗОРУ МИТНИЦЮ**  
Громадська Ініціатива



**The Institute for Economic Research and Policy Consulting (IER)** is an internationally recognized Ukrainian independent think tank specializing in economic analysis and working out recommendations and development of civil society in Ukraine. Since 2019, IER has been a strategic partner of the European Union for civil society development.



Founded in 1999, the Institute actively cooperates with the Government in determining the priority directions and mechanisms of reforms and conducts an active dialogue with all parties interested in changes for the better.

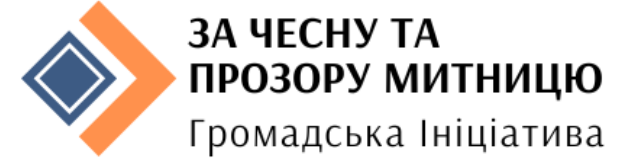
The work of the Institute in the analysis of the problems of economic development of Ukraine, business climate, and international trade is widely used in the development of policy documents at the national and regional level, in particular in preparing Ukraine for accession to the WTO and the conclusion of the Association Agreement, National and regional strategies for the development of SMEs, and the National Export strategy.

**Our mission is to develop an alternative view of Ukraine's key problems of social and economic development.**

The key tasks of our mission at this stage are:

- Developing a professional expert assessment of economics and economic policy, development of strategic and instrumental components of economic policy
- Formation of public opinion through the organization of public dialogue and dissemination of knowledge
- Promoting the development of economic and social sciences, stimulating the development of the research community in Ukraine.

The project "Support of the Public Initiative "For Fair and Transparent Customs" (the Initiative) aims at increasing the capacity of civil society to participate in the development of economic policy in Ukraine. It focuses on the Public Initiative created by IER in 2018.



**The Initiative** is an informal network of CSOs from different regions of Ukraine that care about improving the business climate. The Initiative's activities are aimed at monitoring the implementation of the customs reform and promoting dialogue between the authorities, business and other interested parties regarding the implementation of the institutional reform of the customs in accordance with the principles of good governance and the principles of free trade.

**The overall goal:** to strengthen the capacity of civil society to participate in the development of economic policy in Ukraine through a network of civil society organizations by promoting the activities of the Public Initiative "For Fair and Transparent Customs."

*The publication content is the responsibility of the Institute for Economic Research and Policy Consulting and does not necessarily represent the position of the European Union, the Renaissance Foundation, or the ATLAS Network.*

# CONTACTS

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*The project "Support to the Civil Society Initiative "For Fair and Transparent Customs" is implemented by the Institute for Economic Research and Policy Consulting with the financial support of the European Union, the International Renaissance Foundation, and the Atlas Network.*

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